



June 21, 2024

The Honorable Grace Meng
House of Representatives
Washington, DC 20515-3206

Dear Congresswoman Meng:

This responds to your June 7 letters to Postmaster General Louis DeJoy and New York 2 District Manager John Tortorice, both regarding the recent audit report of Mail Theft Mitigation and Response in Queens, New York, published by the U.S. Postal Service Office of Inspector General (OIG).

Thank you for the opportunity to share this update on the Postal Service response to the OIG's audit. As you are aware, postal management agreed with all seven of the recommendations included in the report. Per the audit requirements, the Postal Service will now work with the OIG through the formal audit resolution process to implement the recommendations until all are closed and considered resolved.

The target implementation dates of the recommendations range from October 2024 to April 2025. The responsible officials identified for each recommendation are now working to implement the changes described in the recommendation's Action Plan. These details, as well as the current status of each recommendation, can be found within the published audit report and on the report landing page, available at <https://www.uspsoig.gov/reports/audit-reports/mail-theft-mitigation-and-response-queens-ny>. The Postal Service understands your interest in these efforts, and we look forward to increased operational security as we implement changes and apply lessons learned from the audit.

I trust that this information is helpful. If you have any further questions about our efforts to strengthen mail security in Queens, please let me know.

Sincerely,

A handwritten signature in black ink, appearing to read "James Cari", written in a cursive style.

James Cari
Government Relations Representative