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**Grace Meng**

**Congress of the United States**

**Sixth District, New York**

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**REGIONAL LEADERSHIP COUNCIL**  
NEW YORK REPRESENTATIVE

October 12, 2023

Tammy Hull  
Inspector General  
United States Postal Service  
1735 N. Lynn Street  
Arlington, Virginia 22209

Dear Inspector General Hull,

I write to you about the incessant mail theft occurring in my Sixth Congressional District of New York and respectfully request the United States Postal Service Office of Inspector General begin a formal investigation of the United States Postal Offices in my District.

I have previously called on the United States Postal Service (USPS) to increase security and prioritize Queens in mail theft reduction initiatives. Despite these efforts, mail theft remains a crippling issue in Queens and across the country as checks and medicines do not reach their final destination, benefits are skimmed, and identities are stolen.

In the past three years, my staff have received and filed hundreds of mail theft complaints with USPS and the United States Postal Inspection Service (USPIS). Despite USPS' efforts to update secure locks and relay boxes, mail theft runs rampant. Evidently, there remains a larger problem with the mail system in Queens. That is why I urge the USPS and the USPIS to begin a formal investigation into the following postal service offices:

- USPS Office Bayside Annex (4129 216<sup>th</sup> Street, Bayside, New York 11361)
- USPS Office Bayside (21235 42<sup>nd</sup> Avenue Suite 2, Bayside, New York 11361)
- USPS Office Elmhurst A (8027 Broadway, Elmhurst, New York 11373)
- USPS Office Elmhurst (5901 Junction Boulevard, Elmhurst, New York 11373)
- USPS Office Linden Hill (2950 Union Street Suite A, Flushing, New York 11354)
- USPS Office Kew Gardens Hills (7523 Main Street, Flushing, New York 11367)
- USPS Office Flushing (4165 Mail Street Suite 1, Flushing, New York 11355)
- USPS Office Forest Hills (10628 Queens Boulevard, Forest Hills, New York 11375)
- USPS Office Parkside (10119 Metropolitan Avenue, Forest Hills, New York 11375)
- USPS Office Jackson Heights (7802 37<sup>th</sup> Avenue, Jackson Heights, New York 11372)

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- USPS Office Maspeth (5502 69<sup>th</sup> Street, Maspeth, New York 11378)
- USPS Office Oakland Gardens (6143 Springfield Boulevard, Oakland Gardens, New York 11364)
- USPS Office Rego Park (9224 Queens Boulevard, Rego Park, New York 11374)
- USPS Office Woodside (3925 61<sup>st</sup> Street, Woodside, New York 11377)
- USPS Office Fresh Meadows (19220 Horace Harding Expressway, Fresh Meadows, New York 11365)
- USPS Office Pomonok (158058 71<sup>st</sup> Avenue, Fresh Meadows, New York 11365)

As you know, green relay boxes, used to lighten the single load of a postal worker in a densely populated area, are essential in Queens; yet they remain highly susceptible to mail theft through break-ins. Additionally, the universal arrow keys, used to access all the mail collection sites along a route, lack secure features and frequent audits to ensure they are not used in mail theft crimes. In my district, the same relay box on 71<sup>st</sup> Avenue between 137<sup>th</sup> Street and 141<sup>st</sup> Street in Kew Gardens Hills, which I previously called on USPS Postmaster General DeJoy to better secure, remains susceptible to theft due to lack of secure measures like this. I encourage you to highlight the security of green relay boxes and arrow keys in your investigation, in addition to your search into the operations of each of the aforementioned United States Post Offices.

I appreciate your urgent attention and response to this matter and an update on your findings. If you have any questions, please contact Chloe Anduiza of my staff ([Chloe.Anduiza@mail.house.gov](mailto:Chloe.Anduiza@mail.house.gov)). Thank you.

Sincerely,



Grace Meng  
Member of Congress